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(Pro Hac Vice Application Forthcoming)

**UNITED STATES DISTRICT COURT
DISTRICT OF NEW JERSEY**

MARIO RIVERO, Individually
and on Behalf of All Others Similarly Situated,

Plaintiff,

v.

GREENBROOK SPORTS & FITNESS, LLC
d/b/a CRUNCH FITNESS f/k/a ECLIPSE
FITNESS, a New Jersey corporation,

Defendant.

Case No.:

COMPLAINT AND JURY DEMAND

PUTATIVE CLASS ACTION

INTRODUCTION

1. Plaintiff Mario Rivero ("Plaintiff") brings this Class Action Complaint for damages, injunctive relief, and any other available legal or equitable remedies, resulting from the illegal actions of defendant Greenbrook Sports & Fitness, LLC d/b/a Crunch Fitness f/k/a Eclipse Fitness ("Defendant"), in negligently and/or willfully using an automatic telephone dialing system to call Plaintiff on Plaintiff's cellular telephone, without Plaintiff's express consent, in violation of the Telephone Consumer Protection Act, 47 U.S.C. § 227, et seq., ("TCPA"), thereby invading Plaintiff's privacy. Plaintiff alleges the following upon personal knowledge as to himself and his own acts and experiences, and, as to all other matters, upon information and belief, including investigation conducted by his attorneys.

2. The TCPA was designed to prevent calls and text messages like the ones described herein, and to protect the privacy of citizens like Plaintiff. “Voluminous consumer complaints about abuses of telephone technology – for example, computerized calls dispatched to private homes – prompted Congress to pass the TCPA.” Mims v. Arrow Fin. Servs., LLC, 132 S. Ct. 740, 744 (2012).

3. In enacting the TCPA, Congress intended to give consumers a choice as to how corporate and similar entities may contact them, and made specific findings that “[t]echnologies that might allow consumers to avoid receiving such calls are not universally available, are costly, are unlikely to be enforced, or place an inordinate burden on the consumer.” TCPA, Pub. L. No. 102–243, § 11. In support of this, Congress found that:

Banning such automated or prerecorded telephone calls to the home, except when the receiving party consents to receiving the call or when such calls are necessary in an emergency situation affecting the health and safety of the consumer, is the only effective means of protecting telephone consumers from this nuisance and privacy invasion.

Id. at § 12; see also Martin v. Leading Edge Recovery Solutions, LLC, 2012 WL 3292838, at *4 (N.D. Ill. Aug. 10, 2012) (citing Congressional findings on TCPA’s purpose).

4. Congress also specifically found that “the evidence presented to the Congress indicates that automated or prerecorded calls are a nuisance and an invasion of privacy, regardless of the type of call....” Id. at §§ 12-13.

5. The TCPA also expressly applies to unsolicited faxes as well as other forms of media such as text messages.

6. Congress recognized that not only can unsolicited calls, faxes, and text messages be a nuisance, but also may cause the receiver of the unsolicited communications to incur actual out-of-pocket losses, such as for the use of paper and toner for unsolicited faxes.

7. With the advancement of technology, numerous courts have recognized the TCPA's applicability to unsolicited text messages to persons' cellular telephones.

8. Persons, like Plaintiff herein, have no control to stop unsolicited and unwanted text messages to their cell phones.

9. Every transmission of a text message uses data, and the longer the text is, the more data is used.

10. Once an unsolicited text message is received, not only is it a nuisance to the receiver, but as importantly, that receiver is forced to incur unwanted message and/or data charges from their cell phone carrier.

11. As set forth herein, that is exactly what occurred to Plaintiff and other members of the putative class.

12. Plaintiff and the members of the proposed class received unsolicited sales text messages from Defendant, and consequently incurred additional message and/or data charges to their cell phone accounts, all because Defendant wished to advertise and market its products and services for its own benefit.

JURISDICTION AND VENUE

13. This Court has federal question jurisdiction because this case arises out of violations of federal law.

14. Venue is proper in the United States District Court for the District of New Jersey pursuant to 18 U.S.C. § 1391(b) and 1441(a) because Defendant is subject to personal jurisdiction in Somerset County, New Jersey, because Defendant sent the unlawful text messages at issue herein from Somerset County, New Jersey, and because Plaintiff received the unlawful text message in Monmouth County, New Jersey.

PARTIES

15. Plaintiff is, and at all times mentioned herein was, a citizen and resident of the State of New Jersey. Plaintiff is, and at all times mentioned herein was, a “person” as defined by 47 U.S.C. § 153 (39).

16. Defendant is a Limited Liability Company which operates as a fitness center in Somerset County, New Jersey however, Defendant markets its goods and services throughout the state.

17. Defendant, at all times during the relevant class period, participated in, endorsed, implemented, and performed the conduct alleged herein, specifically including the transmittal of the unlawful text messages that are the subject of this action.

FACTS

18. Defendant owns and operates a fitness center in Somerset County, New Jersey.

19. To remain competitive and increase sales of its goods and services, Defendant has resorted to unlawful telemarketing campaigns to the detriment of unsuspecting consumers like Plaintiff.

20. Specifically, between December 29, 2016 and May 16, 2018, Defendant or its agents, used an automated text messaging platform to transmit the following marketing text messages to Plaintiff’s cellular telephone ending in 7663 (“7663 Number”):



955-77



Text Message
Dec 29, 2016, 1:00 PM

Eclipse Fitness: Don't wait until January to get started! End of year sale. \$20.16 to enroll & 1 Month FREE! Ends 12/31. [7323566900](tel:7323566900) Txt STOP to OptOut

Jan 23, 2017, 11:31 PM

Eclipse Fitness: Tired of resolutions...Join the club. Only \$1 to enroll. Call or stop in TODAY. [7323566900](tel:7323566900) exp 1/31 Txt STOP to OptOut

Jan 30, 2017, 10:00 AM

Eclipse Fitness: Not 2 late to start resolution. Join for ONLY \$1. Last chance ends 2morrow. [7323566900](tel:7323566900) Txt STOP to OptOut

Feb 21, 2017, 2:00 PM

Eclipse Fitness: Not too late 2 get started on ur fitness resolution. Join now only \$20.17 exp 2/28. Call [7323566900](tel:7323566900) Txt STOP to OptOut

Feb 28, 2017, 11:00 AM

Eclipse Fitness: Last chance to start ur resolution. Only \$20.17 to enroll and Free Month! Expires today 2/28/17 [7323566900](tel:7323566900) Txt STOP to OptOut

Mar 29, 2017, 11:30 AM

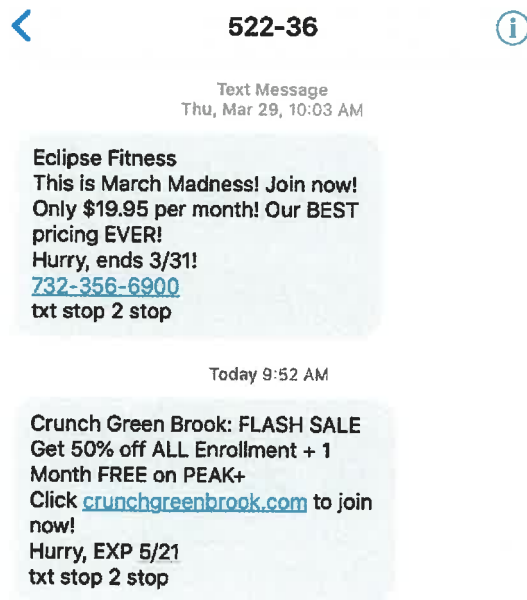
Eclipse Fitness: Spring into Fitness! Join Now, pay the day enrollment & Get a FREE Month. Hurry exp 3/31. [7323566900](tel:7323566900) Txt STOP to OptOut

Apr 27, 2017, 1:59 PM

Eclipse Fitness: Spring is Finally Here! Are u ready for summer? Join for \$20 and get a FREE month! [7323566900](tel:7323566900) Txt STOP to OptOut

Thu, Sep 28, 12:39 PM

Eclipse Fitness: Hi Mario, Fall into Fitness. Last chance join now & get rest of year FREE. Exp 9/30. [732-356-6900](tel:732-356-6900) Txt STOP to OptOut



21. Plaintiff is the subscriber and sole user of the 7663 Number.
22. At no point in time did Plaintiff provide Defendant with his express consent to be contacted by text message on his cellular phone using an automatic telephone dialing system.
23. Defendant was required to obtain Plaintiff's "prior express consent," as defined under the TCPA, before transmitting the text messages.
24. Under the TCPA, "prior express consent" is defined as:

an agreement, in writing, bearing the signature of the person called that clearly authorizes the seller to deliver or cause to be delivered to the person called advertisements or telemarketing messages using an automatic telephone dialing system or an artificial or prerecorded voice, and the telephone number to which the signatory authorizes such advertisement or telemarketing messages to be delivered.

47 C.F.R. § 64.1200(f)(8).
25. Plaintiff further alleges that Defendant, or its agent, sent the above text messages not only to Plaintiff, but also to numerous other individuals, on their cellular telephones, without obtaining their prior express written consent.

26. The texts were sent to Plaintiff and the putative class for general marketing purposes, for the commercial benefit of Defendant, and specifically to solicit customers for Defendant's fitness business.

27. Specifically, the text messages attempt to entice Plaintiff into becoming a member at Defendant's fitness facility by offering him discounted membership rates such as "\$20.16 to enroll & 1 month FREE", "only \$1 to enroll", "join now only \$20.17, "only \$20.17 to enroll and Free Month!", "Only \$19.95 per month! Our BEST pricing EVER!" and "FLASH SALE et 50% off ALL enrollment +1 month free on Peak+".

28. The text messages provide Defendant's contact information including its phone number of 732-356-6900 and its website address of Crunchgreenbrook.com.

29. Defendant's website markets defendant's goods and/ or services, including flexible membership options and the benefits to becoming a member of Defendant's facility such as the use of a sauna, steam room, locker room with showers, stretching zone, Wi-Fi, and Camp Crunch personal training and small group training among other listed benefits. Copies of Defendant's website is provided below:

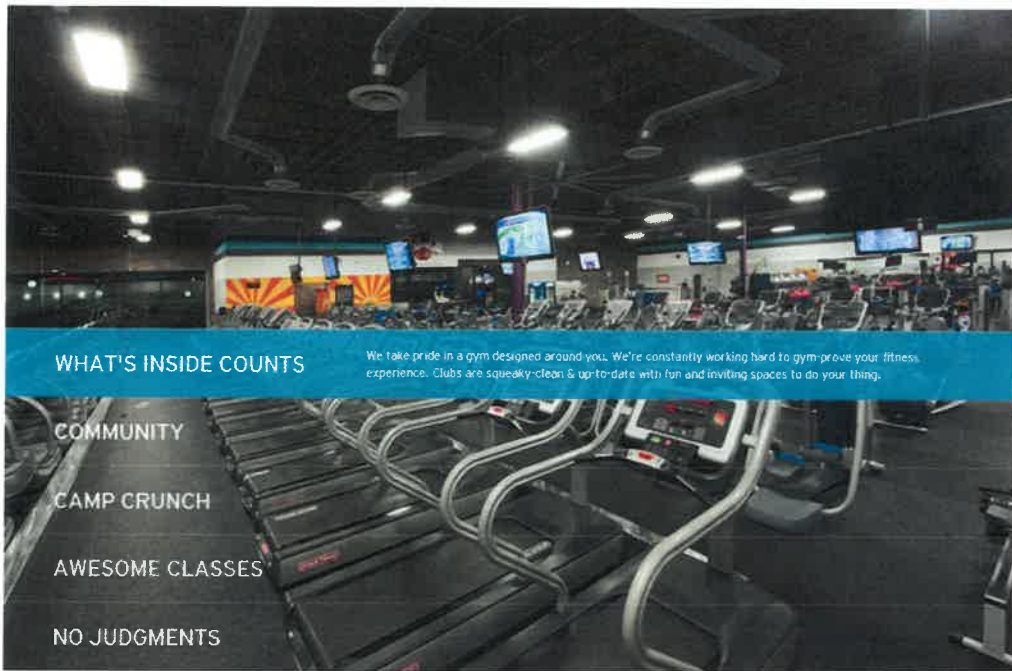
Flexible Membership Options
We know deciding what's hard, but don't sweat it. Choose the membership that's right for you and start perspiring to greatness.

Peak Plus	Peak	Base
\$3995*	\$2995*	\$1995*
Member: 20 perspiring days per year	Member: 20 perspiring days per year	Member: 20 perspiring days per year
WORTH TO GET CLUB	ACCESS TO 2ST CLUB	ACCESS TO 1ST CLUB
SELECT	SELECT	SELECT
INCLUDES Workout Equipment Locker Room with Showers Steam Room Sauna Free Camp Crunch Orientation Social Packages Training Free Wi-Fi Crunch Live Video Workouts Group Personal Training (Free 90 ft) Stretching Zone Power High Power Circuit Training Camp Crunch: Online Nutrition Program AVAILABLE ADD-ONS Camp Crunch: Small Group Training Camp Crunch: Personal Training	INCLUDES Workout Equipment Locker Room with Showers Steam Room Sauna Free Camp Crunch Orientation Camp Crunch: Online Nutrition Program Power High Power Circuit Training Stretching Zone Free Wi-Fi Group Personal Training Crunch Live Video Workouts (Free 90 ft) AVAILABLE ADD-ONS Camp Crunch: Small Group Training Camp Crunch: Personal Training	INCLUDES Workout Equipment Locker Room with Showers Steam Room Sauna Free Camp Crunch Orientation Camp Crunch: Online Nutrition Program Power High Power Circuit Training Stretching Zone Free Wi-Fi AVAILABLE ADD-ONS Camp Crunch: Personal Training Camp Crunch: Small Group Training

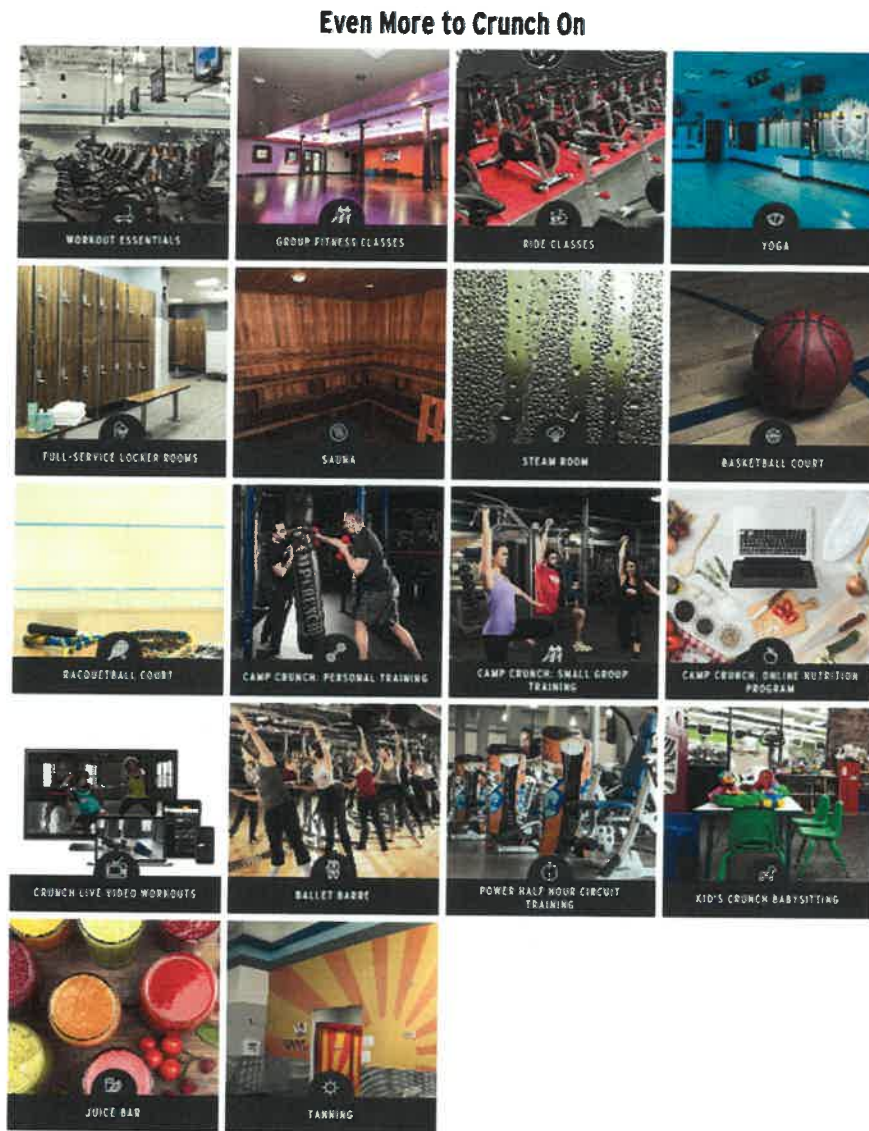
*An annual fee will be billed once per year. To see details of when you will be charged the full annual fee, see the [Terms & Conditions](#) for this club or inquire at the club.

The Crunch Experience

Work out any way you want – Crunch is fit for all. Whether you come to lift weights or drop it like it's hot, you'll find everything here to look & feel your best.



JOIN FOR \$19.95/MONTH



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30. The texts were not sent to Plaintiff and the putative class for emergency purposes as defined by 47 U.S.C. § 227 (b)(1)(A)(i).

31. It is a violation of the TCPA to make “any call (other than a call made for emergency purposes or made with the prior express consent of the called party) using any

¹ Crunchgreenbrook.com (last visited June 4, 2018).

automatic telephone dialing system ... to any telephone number assigned to a ... cellular telephone service” 47 U.S.C. § 227(b)(1)(A)(iii).

32. The TCPA defines an “automatic telephone dialing system” (hereinafter “ATDS”) as “equipment which has the capacity – (A) to store or produce telephone numbers to be called, using a random or sequential number generator; and (B) to dial such numbers.” *Id.* at § 227(a)(1).

33. Defendant – or third parties directed by Defendant– used an ATDS to send Plaintiff text messages.

34. Specifically, upon information and belief, Defendant utilized a combination of hardware and software systems to send the text messages at issue in this case. The system utilized by Defendant has the capacity to store numbers using a random or sequential generator, and to dial such numbers, and/or to dial such numbers from a list in an automated fashion, without human interference.

35. The impersonal and generic nature of Defendant’s text messages establish that Defendant utilized an ATDS to transmit the messages.

36. Specifically, nine of the ten text messages fail to state the name of their intended recipient or provide any other specific information which would establish that the text messages were drafted with a specific recipient in mind. Instead the text messages are drafted to be sent to multiple parties with no alteration.

37. Additionally, while the September 28, 2017 text message does include Plaintiff’s first name, it is common for ATDS hardware and software systems to automatically add names within text message, when/if the party initiating the text message has allotted space for a name to be included. Accordingly, while the September 28, 2017 text message includes Plaintiff’s name, it is still a generic message drafted to be sent to multiple parties with little or no alteration.

38. Another indicator of Defendant's use of an ATDS is Defendant's utilization of a short-code (955-77 and 522-36) to send the text messages.

39. A final indicator of Defendant's use of an ATDS is the inclusion of opt-out instructions ("Txt STOP to OptOut" and "txt stop 2 stop") to the text message recipient within the text message.

40. As outlined herein, the unsolicited commercial texts sent by Defendant or its agents to Plaintiff and the putative class violated 47 U.S.C. § 227(b)(1).

CLASS ACTION ALLEGATIONS

46. Plaintiff brings this action under Fed. R. Civ. P. 23 on behalf of a proposed class defined as:

All persons within the United States who, within the four years prior to the filing of this Complaint, were sent a [voice call, text message, or prerecorded message] from Defendant or anyone on Defendant's behalf, to said person's cellular telephone number; using the same equipment, or type of equipment, used to call Plaintiff's cellular telephone.

47. The class for whose benefit this action is brought is so numerous that joinder of all members is impracticable.

48. The exact number and identities of the persons who fit within the proposed class are ascertainable, in that Defendant maintains written and electronically-stored records of all texts that were sent, the dates they were sent, and the telephone numbers to which they were sent.

49. The proposed class is composed of over 1,000 persons.

50. The claims in this action arise exclusively from Defendant's uniform policies as alleged herein, from uniformly-worded texts sent by Defendant or its agents via an "automatic telephone dialing system."

51. No violations alleged are a result of any oral communications or individualized interaction between any class member and Defendant.

52. There are common questions of law and fact affecting the rights of the class members, including, inter alia, the following:

- a) Whether Defendant or its agents sent text messages to the cellular telephones of Plaintiff and the class;
- b) Whether the Defendant obtained express written consent from Plaintiff and the class before sending such text messages;
- c) Whether Defendant's uniform policies and common course of conduct, as alleged herein, violated the TCPA;
- d) Whether Plaintiff and the class are entitled to damages arising from Defendant's conduct alleged herein; and
- e) Whether Plaintiff and the class are entitled to an order for injunctive and declaratory relief, enjoining Defendant from carrying on the policies alleged herein.

53. Plaintiff is a member of the class he seeks to represent.

54. The claims of Plaintiff are not only typical of all class members, they are identical in that they arise from Defendant's uniform policies and form texts and are based on the same legal theories of all class members.

55. Plaintiff has no interest antagonistic to, or in conflict with, the class.

56. Plaintiff will thoroughly and adequately protect the interests of the class, having retained qualified and competent legal counsel to represent himself and the class.

57. Defendant has acted and refused to act on grounds generally applicable to the class, thereby making appropriate injunctive and declaratory relief for the class as a whole.

58. The prosecution of separate actions by individual class members would create a risk of inconsistent or varying adjudications.

59. A class action is superior to other available methods for the fair and efficient adjudication of the controversy since, inter alia, the damages suffered by each class member were less than \$500 per person and individual actions to recoup such an amount are not economically feasible.

60. Common questions will predominate, and there will be no unusual manageability issues.

COUNT I

NEGLIGENT VIOLATIONS OF THE TCPA, 47 U.S.C. § 227, et seq.

63. Plaintiff incorporates by reference all of the above paragraphs of his Complaint as though fully stated herein.

64. The foregoing acts and omissions of Defendant constitutes numerous and multiple negligent violations of the TCPA, including but not limited to each and every one of the above cited provisions of 47 U.S.C. § 227, et seq.

65. As a result of Defendant's negligent violations of 47 U.S.C. § 227, et seq., Plaintiff and the class are entitled to an award of \$500.00 in statutory damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B).

66. Plaintiff and the class are also entitled to and seek injunctive relief prohibiting such conduct in the future.

COUNT II

KNOWING AND/OR WILLFUL VIOLATIONS OF THE TCPA, 47 U.S.C. § 227, et seq.

67. Plaintiff incorporates by reference all of the above paragraphs of his Complaint as though fully stated herein.

68. The foregoing acts and omissions of Defendant constitutes numerous and multiple knowing and/or willful violations of the TCPA, including but not limited to each and every one of the above-cited provisions of 47 U.S.C. § 227, et seq.

69. As a result of Defendant's knowing and/or willful violations of 47 U.S.C. § 227, et seq., Plaintiff and the class are entitled to an award of \$1,500.00 in statutory damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).

70. Plaintiff and the class are also entitled to and seek injunctive relief prohibiting such conduct in the future.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff and members of the class respectfully pray for the following relief:

- A. Certification of the class under Fed. R. Civ. P. 23;
- B. On the First Count, as a result of Defendant's negligent violations of 47 U.S.C. § 227(b)(2)(D), Plaintiff and each member of the Class is entitled to and requests five hundred dollars (\$500.00) in statutory damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B);
- C. On the Second Count, as a result of Defendant's willful and/or knowing violations of 47 U.S.C. § 227(b)(2)(D), Plaintiff and each member of the Class is entitled to and requests treble damages, as provided by statute, up to one thousand five hundred dollars (\$1,500.00), for each and every violation pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C);
- D. An Order, pursuant to 47 U.S.C. § 227(b)(3)(A), enjoining Defendant from violating 47 U.S.C. § 227(b)(2)(D);
- E. Attorney's fees and costs; and

F. Such other and further relief as the Court may deem just and proper.

DEMAND FOR JURY TRIAL

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff, on behalf of himself and all others similarly situated, demands a trial by jury on all questions of fact raised by the Complaint.

Dated: June 8, 2018

DeNITTIS OSEFCHEN PRINCE, P.C.

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CERTIFICATION PURSUANT TO L. CIV. R. 11.2

I certify that, to the best of my knowledge, this matter is not the subject of any other action pending in any court or of any pending arbitration or administrative proceeding.

Dated: June 8, 2018

DeNITTIS OSEFCHEN PRINCE, P.C.

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